



**For your convenient access to
benefits and service 24/7!**

DELTA DENTAL
Delta Dental of Missouri

Benefit 24

Call 1-800-335-8266 or 314-656-3001

To receive automated assistance with the following:

- Verify your eligibility.
- Review your dental plan's coverage levels, deductibles, maximums, age limits and limitations.
- Request a fax outlining your dental plan's coverage levels, deductibles, maximums, age limits and limitations.
- Request a mailed or faxed list of participating dentists in your area.
- Order an ID card.
- Obtain Delta Dental's mailing or web site address.

OR speak with a customer service representative during business hours, Monday through Friday, 8 a.m. to 5 p.m., CST.

What information do I need to access my personal dental benefits plan information?

To protect your privacy, Benefit24 will ask you for your name, date of birth, and, depending upon your plan, either your social security number or member ID before reviewing the benefit information you request.

What if I have trouble using Benefit24 or wish to speak with a customer service representative?

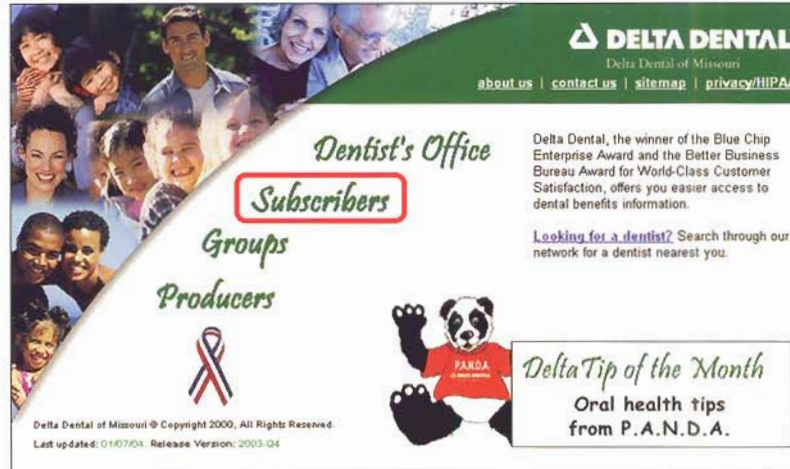
To speak to service representative, just return to the main menu and press "9" and you will be transferred to a customer service representative. Our service representatives are readily available during business hours, Monday through Friday, 8 a.m. to 5 p.m., CST.

Can I access benefits information online?

Yes. Benefit24 Online is available 24/7 with all of the same information as Benefit24, plus claims history. Visit Delta Dental of Missouri's web site: www.deltadentalmo.com, then click on "Subscribers" on the home page, then "My Benefits" on the subscribers page to view and print your benefits information. You will need your birth date, and, depending upon your plan, your social security number or member ID to access your personal dental benefit plan information.

Subscribers -

Visit our web site at www.deltadentalmo.com!



Click on "Subscribers."

Click on "My Benefits" then "View benefits with claims history" or "Benefit24 Online" to:

- View previously covered procedures, coverage levels, deductibles/maximums, claim history, and the subscriber's benefit booklet
- Print or request an ID card

To obtain benefit information online, users can register for a username and password or log in using the subscriber's social security number, date of birth, and last name.



Click on "Dentist Search" to:

- 1 Search for a *Missouri* dentist by:
 - zip code and radius
 - state and name
 - state and specialty
- 2 Search for a dentist *in any other state*
- 3 Determine which program a subscriber is enrolled in

Subscribers can also access:

- Oral health information
- Frequently asked questions
- A downloadable claim form

